

When choosing an online payments or donation service for your organization, there are many things to consider. To help you with your comparison and selection process we offer you with this one page Acceptiva Features and Pricing Summary. If you have questions about any aspect of the Acceptiva service, please call us at 1-800-507-3871.

Pricing: Effective January 1st, 2010		
Acceptiva Fee	Yes	\$34.95 per month - unlimited pages
Merchant Account Fee	Yes	\$10.00 per month
Set Up Fee – One time	Yes	\$199.00 - One time only – no charges to add new pages or for page edits
Bank Processing Fees	Yes	2.60% VISA/MasterCard and Discover . AMEX is optional – rates vary
Bank Transaction Fee	Yes	0.28 per transaction – incl. VISA NABU and MasterCard APF fees
Acceptiva Processing Fee	No	<i>You pay bank fees only & never a percentage fee to Acceptiva</i>
e-check (ACH) processing – (optional)	Yes	\$10.00 per month plus 1% and 50 cents per transaction fee
Gateway Fee	No	
Minimum Monthly Processing Fee	No	And no maximum transaction amount
Merchant Account Signup Fee	No	
Customer Service Fee	No	Free edits/changes/additions etc. and never a charge for live customer service
Long Term Contract	No	Month to month agreement and <u>no cancellation fee</u>
Features:		
Customized Pages	Yes	Branded with your logo and in your own words
Automatic Donor Receipts via Email	Yes	Instantly upon the completion of each transaction
Real Time Donation Notification	Yes	Instantly to your specified organization contacts
Recurring Donation Capability	Yes	One time only/weekly/twice monthly/monthly/quarterly/half yearly/yearly
Recurring Donations Processed Automatically	Yes	We automatically process recurring gifts/payments so that you don't have to
Integrated Merchant Account	Yes	We connect your secure page to your merchant account and bank account
Funds Deposited Directly Into Your Bank Account	Yes	With no delay or middleman - we never touch your funds
Your Name On Donor Credit Card & Bank Statement	Yes	Eliminate donor confusion and disputed charges
Virtual Terminal Included	Yes	Process donations and payments received in the mail or by phone etc.
Can Accept Payments Other Than Donations	Yes	Process donations/tithes/registrations/memberships/payments/gifts etc.
Accept All Credit Card Types	Yes	VISA, MasterCard and Discover standard – AMEX added free if requested
Fees and Charges Debited From Your Bank Account	Yes	Fees & charges debited from your bank account at the end the month
Simple To Implement	Yes	As simple as adding a link to your website
Online Sign Up	Yes	Takes 5 minutes or less https://secure.acceptiva.com/signup_start.phtml
Reporting:		
Online	Yes	Via Acceptiva Secure Client Manager Log-In
Downloadable	Yes	As Excel spreadsheets or in CSV format. Create and save exports online.
24 Hours 7 Days a Week	Yes	Search and report by period, page and much more
Security – Privacy - Experience:		
PCI DSS Compliant Service Provider	Yes	Certified by VISA/MasterCard
Privacy Policy	Yes	See www.acceptiva.com/privacy.html
Better Business Bureau Accredited Business	Yes	BBB Accredited Business since 2004
Number of Clients	600+	Churches/Non-Profits/Schools/Colleges/Ministries/Foundations etc.
Our Promise To You:		
Satisfaction Money Back Guarantee	Yes	We'll refund your setup fee if you are not satisfied within 30 days of activation