



A VISA/MasterCard Certified PCI DSS Service Provider

Pricing and Features Summary

When choosing an online payments or donation service for your organization, there are many things to consider. To help you with your comparison and selection process we offer you with this one page Acceptiva Features and Pricing Summary. If you have questions about any aspect of the Acceptiva service, please call us at 1-800-507-3871.

Pricing: Effective February 20, 2012		
Acceptiva Fee	Yes	\$44.95 per month – includes unlimited secure pages/forms
Merchant Account Fee	Yes	\$10.00 per month (covers all 4 card types – VISA/MC/DISC/AMEX)
One Time Sign Up Fee	Yes	\$249.00 - One time only – no charges to add new pages or for page edits
Merchant Account Processing Fees - VISA/MC/DISC	Yes	2.65% Qualified Rate plus 29¢ per transaction – incls NABU/APF/Kilobyte Fees
		1.11% Non Qualified Rate Addnl (Some Corp Cards and International Cards)
Accept All Card Types VISA/ MC/Disc and AMEX	Yes	American Express fees vary and are determined by American Express
PCI DSS Compliance Fee	Yes	\$28.80 first quarter and then \$18.80 per quarter thereafter
Optional Services:		
e-check (ACH) processing	Yes	\$10.00 per month plus 1.85% and 50 cents per transaction fee
Recurring Donation/Payment Processing Capability	Yes	\$10.00 per month – recurring transactions automatically processed & settled
Non Payment Transaction Fee	Yes	\$0.25 per, i.e., RSVPs, signups etc., where no dollar amount is processed
Acceptiva Gateway Processing Fee	No	You pay bank fees only & never a percentage fee to Acceptiva
Minimum Monthly Processing Fee	No	And no maximum transaction amount
Merchant Account Signup Fee	No	
Customer Service Fee	No	Free edits/changes/additions etc. and never a charge for live customer service
Long Term Contract	No	Month to month agreement and <u>no cancellation fee</u>
Features:		
Customized Pages	Yes	Branded with your logo and in your own words – unlimited number
Automatic Donor Receipts via Email	Yes	Instantly upon the completion of each transaction - customized
Real Time Donation Notification	Yes	Instantly to your specified organization contacts
Integrated Merchant Account	Yes	We connect your secure page to your merchant account and bank account
Funds Deposited Directly Into Your Bank Account	Yes	With no delay or middleman - we never touch your funds
Your Name On Donor Credit Card & Bank Statement	Yes	Eliminate donor confusion and disputed charges
Virtual Terminal Included – supports card reader	Yes	Process donations and payments received in the mail or by phone etc.
Can Accept Payments Other Than Donations	Yes	Process donations/tithes/registrations/memberships/payments/gifts etc.
Fees and Charges Debited From Your Bank Account	Yes	Fees & charges debited from your organization's bank account
Simple To Implement	Yes	As simple as adding a link to your website
Online Sign Up	Yes	Takes 5 minutes or less https://secure.acceptiva.com/signup_start.phtml
Reporting:		
Online	Yes	Via Acceptiva Secure Client Manager Log-In
Downloadable	Yes	As Excel spreadsheets or in CSV format. Create and save exports online.
24 Hours 7 Days a Week	Yes	Search and report by period, page and much more
Security – Privacy - Experience:		
PCI DSS Compliant Service Provider	Yes	Certified by VISA/MasterCard
Privacy Policy	Yes	See www.acceptiva.com/privacy.html
Better Business Bureau Accredited Business	Yes	BBB Accredited Business since 2004
Number of Clients	850+	Churches/Non-Profits/Schools/Colleges/Ministries/Foundations etc.
Satisfaction Money Back Guarantee	Yes	We'll refund your signup fee if you're not satisfied within 60 days of activation